

WARRANTIES APPLICABLE TO OTHER SHAW INDUSTRIES CARPETS

The following details the Residential Limited Warranties issued by Shaw Industries, Inc. ("Shaw") for all other Shaw residential carpets. These warranties apply to purchases of Shaw carpets made on or after January 1, 2010

PLEASE NOTE: Area rugs made from any Shaw residential carpet that are 5' x 7' or larger will carry the warranties 1 and 2 listed below.

A. Who is covered:

These warranties protect you, the original purchaser, if you have purchased a Shaw carpet for your own residential use in an owner-occupies residence.

B. What this Residential Limited Warranty covers:

Subject to Shaw's General Warranty Terms and Conditions, the following outlines the warranty coverage of your Residential Limited Warranties. Both of these Shaw warranties are pro-rated in accordance with the schedule on page 32. Both of these warranties exclude coverage for carpet installed on stairs.

1. Limited 10-Year Stain Warranty

Shaw warrants that the surface pile of your Shaw carpet will remain stain resistant to most household food and beverage substances for ten (10) years in an owner-occupied residence in a proper indoor installation. This Limited Residential Warranty specifically excludes stains from substances such as hot beverages, bleaches (including acne medication), caustic chemicals, insecticides, paints, plant food, iodine, very strong dyes, acids, feces, urine, and vomit.

Shaw further warrants that the surface pile of your carpet will resist soiling by most common household soil for ten (10) years in an owner-occupied residence in a proper indoor installation. Proper maintenance and regular vacuuming will reduce soiling, and less residue will remain in the carpet. Note that light-colored carpets will show soiling more readily than darker colors and require more frequent maintenance to keep them looking their best.

Exclusions

This limited warranty specifically excludes stains from substances such as bleaches, caustic chemicals, insecticides, paints, shoe polish, lipstick, plant food, iodine, very strong dyes, acids, feces, oil-based substances, and vomit.

PLEASE NOTE: NO CARPET IS ABSOLUTELY STAIN PROOF. While your Shaw carpet is inherently stain resistant, some staining may still occur, especially over time and in high-traffic areas. These carpets will enhance your ability to clean up stains, not prevent stains. Depending on the type of substance causing the stain, removal may require substantial repeated cleanings, and some stains may not be removable.

Shaw may, at its sole option, elect to have the affected area of the carpet cleaned professionally.

2. Limited 10-Year Quality Assurance Warranty

This warranty covers manufacturing defects that could occur in any Shaw carpet for a period of ten (10) years when used in an owner-occupied residence in a proper indoor installation. By manufacturing defect we mean any defect in material or workmanship.

Carpet must be correctly installed in a proper indoor installation using a pad that meets FHA/HUD requirements, following the Carpet & Rug Institute Installation Standard effective October 1, 2009. Consult your retailer for details.

Exclusions

Matting and crushing, or any change in appearance retention, are not manufacturing defects and are excluded from this warranty. For the purpose of this warranty, matting is defined as the physical entanglement of the fibers on the surface of the carpet. Crushing is defined as the loss of pile thickness due to foot traffic. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty.

Shaw will not provide credit for labor charges for appearance-related manufacturing defects that should have been detected before or during installation, such as missing tufts, dye spots, tears, loose backing, etc.

3. LIMITED 10-YEAR SOFTBAC® PLATINUM WARRANTY

Shaw warrants that your SoftBac Platinum carpet will remain free of wrinkles after installation for a period of ten (10) years.

Carpet must be correctly installed in a proper indoor installation following the Carpet & Rug Institute Installation Standard effective October 1, 2009. Consult your retailer for details.

Exclusions

Matting and crushing, or any change in appearance retention, are excluded from this warranty. For the purpose of this warranty, matting is defined as the physical entanglement of the fibers on the surface of the carpet. Crushing is defined as the loss of pile thickness due to foot traffic. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty.

SHAW GENERAL WARRANTY TERMS AND CONDITIONS

The following outlines the general warranty terms and conditions applicable to all Shaw warranties. Once a product has been installed, such product is deemed accepted by buyer and no warranty shall apply for color, characteristics, cut, fit or appearance related claims.